#### **Active Environments:**

Sensing & Responding to Groups of Inhabitants

Joe McCarthy

#### accenture Active Environments

Most environments are *passive* -deaf, dumb & blind -unaware of their inhabitants
and unable to assist them in a meaningful way.

In contrast, an *active environment* is a **physical space** that can **sense** and **respond** *appropriately* to the **people** and **activities** taking place within it

### accenture Sunset @ 200MHz



An interactive project for SIOCRAPH 97 at Bullboard Lave on Sunset Boulevard

"Sunset"

Margaret Crane-Dale MacDonald-Scott Minnernan-Jon Winet Xerox PARC Artists In Residence Program (PAIR)

# Public Information: Documents, Spectacles and the Politics of Public Participation

#### "Sunset: 200 MHz in a 35mph Zone"

- Scott Minneman, Xerox PARC (CHI '98)
- Interactive fiction ("drive-by soap opera")
  - 18 characters, 2700 pictures, theme music
    - looping, multi-layer vignettes
  - Billboard Live: Two 9'x12' Sony JumboTrons, 104.7 FM
  - Garage-door openers, alarm keyfobs: pacing, segues, next vignette
- Research issues
  - Public expectation (what to do & when)
  - Weak interaction (clicks)
  - Unpredictable exposure (6 seconds to 60 minutes)
  - Low resolution (92 x 44 pixels)

### accenture Projected Realities

- Presence Project
  - Gaver & Dunne, Royal College of Art, London (CHI '99)
  - communicate attitudes: private --> public
  - "provocative awareness"
  - psychogeography: emotional topology of an area
    - Situationists
  - Goals
    - raise awareness, communication, presence
    - encourage subversion, local obsessions, play

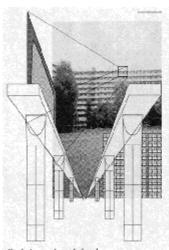
### accenture Projected Realities: Input

- Cultural probes: "gentle provocation"
  - 6 maps
    - "if Bijlmer were a body..." + precut stickers
  - postcards
    - "tell us a piece of advice", "why do we have politicians"
  - disposable cameras
    - "what you will wear today"
    - "something beautiful", "something ugly"
  - photo album
    - tell us your story in 6-10 photos

## accenture Projected Realities: Output

- Public displays
  - image boards along highways, railways
  - slogan furniture (benches with displays)
- Linked security cameras & monitors
- Ventrovers
- Psychogeographic pagers
  - fear / safety, boredom / interest

#### Projected Realities: Images



Early image board sketch

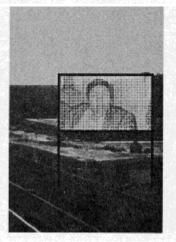


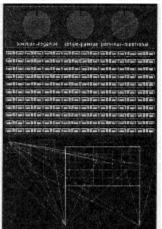
Vent rovers

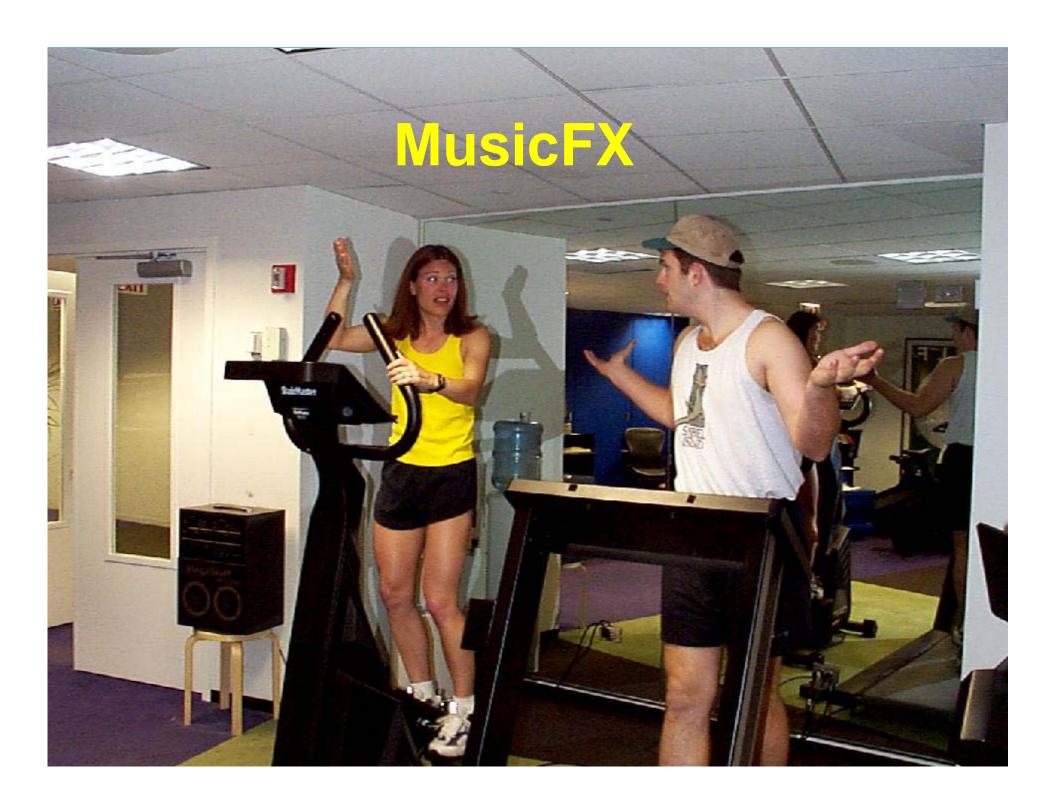


Esychogeographic pager









#### accenture MusicFX

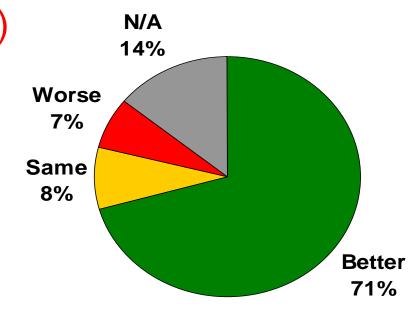
- An active environment for the workout place
  - CSCW '98, IAAI '99, CSCW 2000 (video)
  - Operational since November 1997
- Three components
  - Preference database
  - Group preference arbitration algorithm
  - Environmental "triggers"

# accenture An example

i	Genre Person	А	В	С	D	E	GP <sub>i</sub>	Pr <sub>i</sub>
1	Alternative Rock	2	2	0	2	2	68	0.48
2	Hottest Hits	1	1	2	0	<del>(-2)</del>	38	0.27
3	New Music	1	1	1	0	0	35	0.25
4	Hot Country	2	0	0	0	-2	28	0.00
5	Dance	2	-1	1	-1	-1	28	0.00
6	World Beat	0	1	-1	1	-2	23	0.00
7	Traditional Country	1	0	0	-2	-2	17	0.00
8	50's Oldies	0	0	0	-1	-1	14	0.00
9	Heavy Metal	-1	-1	-1	-1	-2	4	0.00
10	Polka	-1	-1	-2	-2	-2	2	0.00

#### accenture The Success of MusicFX

- Daily operation since November 1997
- Poll results (after 6 weeks)
  - +: increased variety, having some influence
  - -: abrupt changes, occasional "bad" music



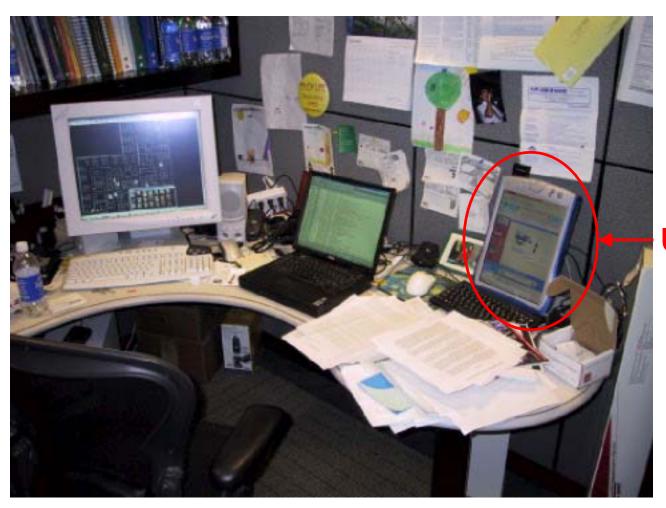
## accenture From workout place to workplace

- We often talk/hear about a world filled with displays
  - "Walls in our offices & homes will be reactive displays"
    - Andries Van Dam, CACM, March 2001 (The Next 1000 Years)
       "User Interfaces: Disappearing, Dissolving, and Evolving"
- What will such a world be like?
  - What kind of content would be put on such displays?
  - How will the content be affected by context?
- UniCast, GroupCast & OutCast
  - Three steps toward ubiquitous peripheral displays

## accenture Peripheral Displays in 3 Contexts

- UniCast
  - Inside one's office
    - Interesting, non-urgent content
- GroupCast
  - In a public space
    - Conversation starters
- OutCast
  - Outside one's office
    - Content for visitors

#### accenture UniCast in Context



**UniCast** 

unicast

Home: User Profile Launch UniCast

#### **User Profile**

Joseph F. McCarthy

Overview . Add Module . Remove Module

Update Arial ID:	Arial ID: 102	2		Lookup Arial ID	Update
nactive Modules:	Config Test	<u>Activate</u> S	tocks (Technology)		
	Config Test	<u>Deactivate</u>	Web Pages		
	Config Test		Weather		
	Config Test	<u>Deactivate</u>	Stocks (indices)		
	Config Test	Deactivate	Stocks (b2b)		
	Config Test		Stocks (new tech)		
	Config Test		Stocks (nontech)		
	Config Test		Stocks (biotech)		
	Config Test		Stocks (speech technology)		
	Config Test		Stocks (technology)		
	Config Test		Stocks (media technology)		
	Config Test Config Test		Reminders (Bread & Circus) Reminders (Friday Seminar)		
	Config Test		Headlines		
	Config Test		Great Works of Art		
	Config Test		Factoids		
	Config Test		CSTaR Webcams		
	Config Test		Announcements		
Active Modules:	Config Test	<u>Deactivate</u>	ActiveMap		

Pause

Back

Resume

Web Page

http://features.yahoo.com/wineoftheday/index.html







The Internet leader for name brands at clearance prices.

Click Here and save up to 70% in every dept.

AWESOME Deals! Click Here!

#### My Yahoo! Wine of the Day

#### 1997 Adella Zinfandel, Napa Valley, California

Adella Zinfandel Mapa shiling

Related Links from wine.com

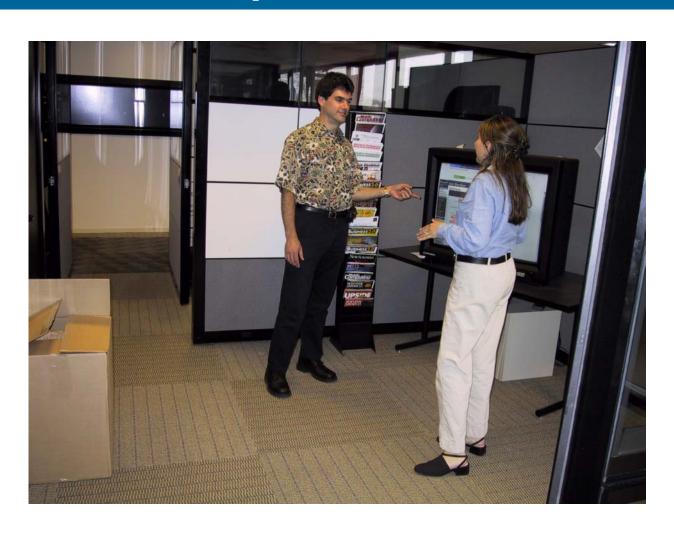
- Purchase this Wine
- · More info about this wine
- Monthly Wine Clubs

The addition of Sangiovese and Syrah to this Napa Valley Zinfandel gives the wine extra body, depth, and flavor. A big mouthful of a Zin that still offers supple smoothness and easy drinkability.

Adella is a brand-new winery, but these wines show the polish and deft touch of a veteran winemaker. The venture is the result of a collaboration between two former teammates at St. Clement Vineyards, Dennis Johns, a very talented winemaker, and Barbara Spelletich, now working together with their spouses. Each family has its own winery as well. Adella was created to keep a good team working together, and the results have paid off in spades. This wine makes you want to take a big gulp, but you're better off sipping to savor the nuances of this charming, lushly-packed beauty. The multi-faceted and sophisticated character of this Zinfandel showcases the considerable winemaking talent on this team. Adding Sangiovese and Syrah is a stroke of genius that gives the wine more depth and body, without taking it one degree off course. A perfectly targeted Zinfandel that hits the palate right in the bull's-eye.

Email this wine

## accenture GroupCast in Context



## accenture GroupCast

- A system for the public display of content that is of mutual interest to passersby
  - Provide opportunities for conversation
    - Especially for conversationally-challenged (nerds)
  - Increase sense of "community"
    - Location matters -- what can we do for physically collocated workers?
    - Dynamic, project-oriented teams
  - Lay the groundwork for collaboration
    - More likely to collaborate with people I know

#### **GroupCast Components**





- Awareness system (IR badges & sensors)
- Profile of inhabitant interests (UniCast)
- Group Preference Arbitration algorithm
- Input / Output (sense / respond)

### accenture OutCast in Context



# Active Environments: Group Issues

- What can we sense?
  - Who is this group?
    - detecting vs. identifying people
  - What do they want? (& how do we know?)
    - implicit vs. explicit
- How to respond appropriately?
  - Foreground?
    - Interactive TV?
  - Background
    - entertain (infotain?), provoke, present opportunities for interaction / understanding